



ISO/CASCO CLARIFICATION REQUEST FORM

Date of submission: 2013-12-17

1. Requesting ISO Member or A liaison member: <i>SABS (South African Bureau of Standards)</i>
2. Contact person: <i>Mrs P du Plessis</i>
3. Position: <i>TC 180 Committee Administrator</i>
4. Email address: <i>petro.duplessis@sabs.co.za</i>
5. Please specify the ISO/CASCO document by name and number (ISO/IEC 17XXX) and clause number: <i>ISO/IEC 17024:2012, sub-clause 9.1.2</i>
6. Clarification request, please formulate the request clearly and where possible in a format that enables a YES or NO answer: <i>With respect to ISO/IEC 17024:2012, 9.1.2 'The certification body shall require the completion of an application, signed by the applicant seeking certification, which includes as a minimum the following:', in current web-based technologies, the application form is an online webform, and there is no way a 'signature' can be captured.</i> <i>The mechanism of 'digital signatures' is generally reserved for documents in electronic form. So 'digital signatures' is not a suitable approach where web-based data capture forms are used (i.e. for capturing the details of an application).</i> <i>The requirement for a 'signed application' needs to be interpreted in the light of web-based IT systems, where the concept of 'signature' is not applicable.</i>
7. Consensus position of the maintenance group (This section is only to be completed by the maintenance group members) <i>The intent of the standard was that any digital acknowledge is acceptable. It can be a check box similarly to when accepting the terms and conditions of a software when installing it on a computer. It was the working group intent to have "digital acknowledgement" included in "digital signature".</i>

To be completed by maintenance group members only

Date request sent maintenance panel		
Is the clarification request formatted in an	yes	X

acceptable manner?	no	
Is it clearly and unambiguously worded?	yes	X
	no	
Do you have a conflict in participating in this request if so please specify.	yes	
	no	X